



அகில இந்திய மருத்துவ அறிவியல் நிறுவனம் மதுரை, தமிழ்நாடு
अखिल भारतीय आयुर्विज्ञान संस्थान, मदुरै, तमिलनाडु
All India Institute of Medical Sciences, Madurai, Tamil Nadu
पीएमएसएसवाई प्रभाग, स्वास्थ्य और परिवार कल्याण मंत्रालय के तहत, भारत सरकार
Under PMSSY Division, Ministry of Health & Family Welfare, Government of India
JIPMER, Puducherry - Mentor Institute, Email: aiimsmaduraiacademics@gmail.com

F. No. AIIMS/MDU/1T Cell/2024-25/NIQ/01

Date: 17/10/2024

NOTICE INVITING QUOTATIONS

All India Institute of Medical Sciences (AIIMS) Madurai invites quotations from the reputed vendors for Further development and Maintenance of AIIMS Madurai website.

Details of the existing website:

- Status: Developed and launched
- Domain: aiimsmadurai.edu.in
- Current hosting provider: Square Brothers
- Front end development software: PHP, Java script, CSS
- Total space: 40 GB
- Existing number of pages: 200

The details of requirements are given below:

S. No	Descriptions	Period	Unit Price without GST (Rs.)	Total Price (Rs.)	GST @18% (Rs.)	Total Cost with GST (Rs.)
1	Website ongoing development includes. <ul style="list-style-type: none">• Creation of further set of pages with various essential features and menu items.• Placement of content as provided by AIIMS Madurai authorities in various sections.• Design and setup of database for content storage, data collection and communication.• Hosting of the website in appropriate server with adequate speed, storage and security which is flexible and can be	1 Year				

	<p>increased at short notice.</p> <ul style="list-style-type: none"> • Domain mapping, DNS setup, SSL setup, email setup etc • Should include provisions for integrating links to Hospital Information System (HIS), Laboratory Information System (LIS), and Learning Management System (LMS), etc; in the future. 					
2	<p>Website Maintenance Includes:</p> <ul style="list-style-type: none"> • Software program updates as and when required. • Modification of website if requested. • Web pages change if requested. • Any new forms, links or pages creation • Website security SSL certificate implementation Encryption of data • Ensure ongoing Website safety, Data and Website files back and restore within few hours. • Plan for disaster recovery and planning. • Check for broken links: Use link checker to crawl website to find out broken links on websites with affect the ranking of website and slow down the uploading speed of website. • Spam: If website accepts comments and other content created by users then there is requirement of checking spam on website. • Functionality: If a website has contact form, signup form, checkout form, payment gateway etc. then their functionality should be 	1 Year				

	<p>checked regularly to make sure that they are working properly.</p> <ul style="list-style-type: none"> • Websites Backups — Backup overlap facility should be functional and after backup data should be verified and store in off-site such as on cloud. And these stored and backup data should be restoring once within six months to check its validity. 					
Grant Total in (Rs.)						

**In Words Rupees Only
(Inclusive of GST)**

NOTE:

1. Vendors are requested to submit detailed technical specifications of quoted items along with brochures of past website projects and clients they have served.
2. Quotation without technical specifications will be strictly rejected.
3. A compiled statement of technical specification needs to be submitted along with quotation.

Terms and conditions:

1. All quotations must be submitted in the name of the Executive Director, AIIMS Madurai.
2. Last date for receipt of quotations – 8/11/24.
3. Taxes leviable should be quoted separately.
4. The vendor must have at least three (3) years of experience in website development for similar institutions (Proof of experience should be enclosed).
5. Proof of turnover of the agency / company for the latest three (3) years should be enclosed.
6. Details of existing / present client should be enclosed along with name of the contact person, emails ID, mobile no, address.
7. Detailed documentation on data security and user privacy policies is mandatory.
8. Provisions for 24/7 technical support and periodic maintenance must be included in the service agreement.
9. 24x7 support for any changes or updates to the website, with a response time within 1 hour and resolution within 4 hours for minor issues and 24 hours for major issues.
10. The vendor must comply with all relevant government regulations and certifications in IT and cybersecurity. In case of a cybersecurity breach or similar incident, the vendor will be responsible for addressing the issue.
11. The vendor must ensure compliance with all regulatory standards and certifications. Relevant documentation should be submitted as and when required.
12. Periodic audits must be conducted by a third-party organization to assure the quality of services provided. A report of these audits must be submitted on a half-yearly basis.

13. Regular reports on the website's performance, security vulnerabilities, and updates should be submitted.
14. Remote access will be provided for website updates and maintenance activities. On-site visits by the programmer/service engineer may be required as needed.
15. Training of staff on-site for website maintenance must be provided (without additional cost).
16. Liquidated damages will be charged at 0.5% of the contract price for every week of delay, up to a maximum value of the delayed services.
17. Payment will be released upon inspection and successful installation and commissioning report by the concerned department and receipt of necessary documents in original.
18. AIIMS Madurai reserves the right to accept / reject any quotation.
19. AIIMS Madurai reserves full rights to cancel this tender at any stage without assigning reasons.
20. The developer must sign a Non-Disclosure Agreement (NDA) to ensure confidentiality of the project's details and data.
21. The developer should offer comprehensive crisis management services to handle any unforeseen issues or emergencies that may arise with the website.
22. All rights to the website, including ownership, maintenance, and future amendments, will remain with AIIMS Madurai.
23. Interested parties may send their quotations by courier / speed post in a sealed envelope with contact details (email and mobile number) addressed to " Dr. C. P. Ganesh Babu, Room No: 510, 5th Floor, All India Institute of Medical Sciences (AIIMS) Madurai, Government Medical College Campus, Ramanathapuram – 623501 superscribing "QUOTATION FOR WEBSITE MAINTENANCE OF AIIMS MADURAI" on or before 08/11/24 before 17.00 hrs. The quotations will be opened on 09/11/24. Vendors should mention their full correspondence address with an email and contact number on the envelope.
24. Institute is not responsible for any postal delay. Quotation received after the due date and time will not be considered.

Executive Director